STRATEGIC INITIATIVES- FY 2019

Achieved Results

Steven R. Gordon
CEO/President
1/9/20
STRATEGIC INITIATIVES

• Explore Expanded Strategic Partnership with DHMC and Cheshire Med-
  Ongoing

• Revenue Cycle
  • Develop Key Metrics Dashboard (AR, Denials, Clean claims, etc.)-Ongoing
  • Work Flows-Acheived
  • Staff education and training -Ongoing
  • Hospital-wide Department manager engagement-Achieved
  • Plan for legacy system AR-Achieved

• Implementation of Multiview-Ongoing

• Cerner-Ongoing
  • Continue focus on HIT Governance Structure

• Evaluate Development of ED Psych Unit-Ongoing
  • Regional Psych consultant for FY20
STRATEGIC INITIATIVES

• LGBTQ+ -Achieved and Ongoing
  • Establish educational relationship with Fenway Health
  • Clinical services

• Medical Staff Recruitment/Retention- Ongoing
  • Orthopedic Surgeon
  • Cardiology

• Hospital Staff Recruitment/Retention –Achieved and Ongoing
  • Develop strategies directed at Nursing and Clinical Support
  • Successful Nurse Union negotiations

• Ron Read Pavilion-Achieved and Ongoing
  • DRB Approval
  • Act 250 Approval
  • Financing
  • Shovel ready early Summer 2019 (Spring 2020) *
STRATEGIC INITIATIVES

• OneCare Risk-based Agreements-Achieved and Ongoing
  • Evaluate financial and clinical performance for CY2018

• Medical Staff Engagement-Ongoing
  • Recruitment/Retention Committee (Clinician Survey)
  • MEC
  • Medical Group Leadership
  • Group Culture enhancement
  • Recognition

• Employee Engagement-Ongoing
  • CCV Partnership-Achieved
  • Professional/Leadership Development-Achieved/Ongoing
  • Employee Survey-Ongoing
  • Recognition-Ongoing

• Operational Improvement-Ongoing
  • Continued focus on operational efficiencies