

BRATTLEBORO MEMORIAL HOSPITAL

STRATEGIC INITIATIVES- FY 2019

Achieved Results

Steven R. Gordon
CEO/President
1/9/20

STRATEGIC INITIATIVES

- **Explore Expanded Strategic Partnership with DHMC and Cheshire Med-*Ongoing***
- **Revenue Cycle**
 - Develop Key Metrics Dashboard (AR, Denials, Clean claims, etc.)-*Ongoing*
 - Work Flows-*Achieved*
 - Staff education and training -*Ongoing*
 - Hospital-wide Department manager engagement-*Achieved*
 - Plan for legacy system AR-*Achieved*
- **Implementation of Multiview-*Ongoing***
- **Cerner-*Ongoing***
 - Continue focus on HIT Governance Structure
- **Evaluate Development of ED Psych Unit-*Ongoing***
 - Regional Psych consultant for FY20



STRATEGIC INITIATIVES

- **LGBTQ+ -*Achieved and Ongoing***
 - Establish educational relationship with Fenway Health
 - Clinical services
- **Medical Staff Recruitment/Retention-*Ongoing***
 - Orthopedic Surgeon
 - Cardiology
- **Hospital Staff Recruitment/Retention –*Achieved and Ongoing***
 - Develop strategies directed at Nursing and Clinical Support
 - Successful Nurse Union negotiations
- **Ron Read Pavilion-*Achieved and Ongoing***
 - DRB Approval
 - Act 250 Approval
 - Financing
 - Shovel ready early Summer 2019 (**Spring 2020**) *



STRATEGIC INITIATIVES

- **OneCare Risk-based Agreements-*Achieved and Ongoing***
 - Evaluate financial and clinical performance for CY2018
- **Medical Staff Engagement-*Ongoing***
 - Recruitment/Retention Committee (Clinician Survey)
 - MEC
 - Medical Group Leadership
 - Group Culture enhancement
 - Recognition
- **Employee Engagement-*Ongoing***
 - CCV Partnership-*Achieved*
 - Professional/Leadership Development-*Achieved/Ongoing*
 - Employee Survey-*Ongoing*
 - Recognition -*Ongoing*
- **Operational Improvement-*Ongoing***
 - Continued focus on operational efficiencies

