

Community Health Needs Assessment (CHNA) 2018 Implementation Plan



2018 CHNA SURVEY

Community Health Needs Assessment surveys were available for the month of March 2018. Details are as follows:

- Distributed at over 20 sites, including town meetings, local agencies, Brattleboro Memorial Hospital, Brattleboro Retreat, Grace Cottage Hospital and online
- 1257 respondents (up from 699 in 2015)
- Every town in Windham County represented in survey
- Representative of all ages and incomes
- Series of 3 questions were asked:
 1. What are YOUR health needs and concerns?
 2. What are YOUR COMMUNITY'S health needs and concerns?
 3. What are YOUR barriers to good health?



CHINA FOCUS AREAS

- Dental Health
- Mental Health
- Substance Misuse
- Obesity
- Navigating/Accessing the Healthcare System



DENTAL HEALTH

- Windham County Dental Center (Expected Opening May 21,2019)
 - BMH has hired the dentist (Dr. Ruhl)
 - BMH donated the space at 375 Canal Street
 - Further dentist recruitment
 - Serving on the advisory board
 - Grant assistance
- Volume and Funding
 - Expected to serve approximately 570 patients with Medicaid insurance in the first two years
 - The Dental Center will heavily rely on private donations and grants due to the limited insurance reimbursements from Medicaid



MENTAL HEALTH

- Enhanced Depression screenings and referrals
 - Women's Health Initiative collaboration with Brattleboro OBGYN
- Dedicated RN Emergency Department Case Manager
- Psychiatric Nurse Practitioner in the Emergency Department
- Invest in staff competency around Mental Health
- Embedded Psychologist within Brattleboro Family Medicine to serve the Medical Group
- Continue to Support the Community Health Team
 - Social Worker
 - RN Care Coordinator



MENTAL HEALTH

- Embedded HCRS resource within Just So Pediatrics
- Initiate evaluation of a specialized Psych ED as space becomes available
- Continued collaboration with Brattleboro Police Department, Brattleboro Fire Department and Rescue Inc. to improve mental health patient care
- Continue facilitation and participation in the Regional Psychiatric Strategy Committee



SUBSTANCE MISUSE

- Administrative entity for the Hub and Spoke program- a model for prescribing Medication Assisted Treatment (MAT)
 - Putney Family Health serves as a Spoke
- Self-Management programs for tobacco cessation
- Preparing to start prescribing Medication Assisted Treatment in the ED.
- Embedded Recovery Coaches in the Emergency Department through collaboration with Turning Point Recovery Center
- BMH Medical Group Opioid Task Force
- Member of the COSU (Consortium on Substance Use)
 - County wide HRSA planning grant to assess the Opioid Epidemic in Windham County



SUBSTANCE MISUSE

- Participation in Project CARE
 - Community Approach to Recovery and Engagement
 - Collaboration with the Brattleboro Police Department, Turning Point, Brattleboro Retreat, HCRS, Groundworks, Habit Opco, Brattleboro Union High School
- Continue to support Care Coordination
- Invest in Staff competency around Substance Misuse
- Continue to be a distribution site for free Narcan
- Continue to support the Drug Take Back program at BMH
 - Started in January 2018
 - Filled and sent to incineration 23 boxes of unused medications weighing a total of 722lbs.



OBESITY

- Partner with RiseVT to work toward decreasing Childhood Obesity
 - Coordinating with local schools
- Community Health Team
 - Registered Dietitians
 - Health Coach
 - Certified Diabetes Educators
- Partner with the Vermont Foodbank to provide Veggie Van Go services
 - Served 198 families April 2019, Served 621 families YTD,
 - Served 1444 families in 2018
- Continue to explore partnerships with area organizations
 - Hunger Council
- Worksite wellness program at BMH



NAVIGATING AND ACCESSING THE HEALTHCARE SYSTEM

- Centralized Scheduling Department for accessing Primary Care
 - 7221 patients scheduled and seen by their new PCP since CSD inception in 2014
 - 889 scheduled future appointments
- Healthworks, a collaboration with Groundworks Collaborative, with an embedded RN Care Coordinator and Respite Bed for patients discharging from the hospital
- BMH LGBTQ Committee
- BMH will continue to support
 - Care Coordinators in Medical Group and Hospital
 - Manager of Patient Experience
 - Community Resource Liaison
- Invest in Staff Competency around Navigating and Accessing the Healthcare System



Approval

The Brattleboro Memorial Hospital Community Health Needs Assessment (CHNA) Implementation plan was approved by the BMH Board of Directors on
May 14, 2019.

