STRATEGIC INITIATIVES- FY 2020

Steven R. Gordon
CEO/President
January, 2020
STRATEGIC INITIATIVES

• Continue to Expand Strategic Partnership with DHMC and Cheshire
  • Cardiology
  • Pathology/Lab
  • Radiology

• Ron Read Pavilion
  • Budget
  • Shovel ready Spring 2020

• Develop Regional Psychiatric Strategic Plan

• Focus on Opioid misuse reduction
  • Narcotic Task Force
  • Opioid education to Medical Staff
  • Increase number of clinicians who are X-waivered
STRATEGIC INITIATIVES

• **Workforce Development**
  - Continue EVS, MA and Nursing programs
  - Participate in VAHSS collaboration with Higher Ed institutions
  - Leadership development

• **Patient Experience**
  - Improve HCAHPS by 10% over FY19
  - Monthly grievance analysis summary distribution to leaders about their areas
  - Use *Real Time* data to develop patient experience improvement goals
  - Implement ED Admissions Experience Improvement Project

• **Complete Multiview Implementation**

• **Tele-Medicine**
  - Emergency Department
  - Nursery
  - SANE Pediatrics